

Singer Gear Release

I understand that my sewing machine is of the era of vintage Singer machines with notably fragile vinyl gears. Models include: Touch & Sew (excluding 60X series, which are metal gears), Stylist, and Merritt-type machines, commonly made from the mid 1960s through the late 1980s.

I understand that these gears may crack or break at any time, and The Mended Machine is not responsible for the gear failure **before, during, or after service** of my machine. **It is a matter of when** the gears will fail, not if, and The Mended Machine cannot control the lifecycle of these gears. The Mended Machine will clean and lubricate the gears as appropriate, but nothing can be done about the fragility.

I understand I am paying a **\$30 pre-service fee** because of the make of my machine.

The service fee will be handled as follows:

A) If any gear is already broken on arrival and noted during initial inspection, I have the opportunity to retrieve my machine and a refund of the \$30 pre-service fee within 30 days of notice of inability to complete service.

B) If a gear fails during testing while completing standard service, the estimated standard service fee will be waived, but the \$30 pre-service fee is retained by The Mended Machine for whatever amount of service was performed before the gear failure.

In cases where **repairs** are in process, parts costs are expected to be paid before the repair is performed, and will be non-refundable should the gears fail after parts purchase. To try to prevent these instances, The Mended Machine uses parts donor machines for these models wherever possible.

C) If gears are intact on arrival, and remain intact following service, the \$30 pre-service fee is applied to the overall service charge for the machine – it is not an additional fee. The balance of the service fee, plus any separate repairs charges, will be due on pickup.

In both cases A and B, Client has **30 days** from notice of inability to complete service to retrieve machine, if they wish. Client may also notify The Mended Machine of intent to donate, and The Mended Machine will salvage the parts (non-gear) able to be applied to other machines, including but not limited to: bobbin cases, needle clamps, presser feet, electrical components, tension assemblies, etc.

A refund in situation A will still be returned on notice of donation.

In cases where the Client does not retrieve their machine or notify of intent to donate within the 30 days, both the machine and \$30 pre-service fee are forfeit and become property of The Mended Machine. The \$30 will be reclassified a bench fee for the length of storage during non-communication, and the machine will be deemed a parts donation.

As the provider of a service, The Mended Machine agrees to notify via email or text, owner's choice, of the status of gears as soon as the initial inspection occurs. Photograph or video evidence will be retained and provided on request.

Model: _____

Serial Number: _____

Signature: _____ Date: _____